

TRAINING

SYSTEM REQUIREMENTS

TECHNICAL STANDARDS FOR DESIGN, DELIVERY, AND OPERATION OF OUR TRAINING COURSES AND RECORD KEEPER

THOMSON REUTERS ACCELUS

Thomson Reuters Governance, Risk and Compliance (GRC) business unit provides comprehensive solutions that connect our customers' business to the ever-changing regulatory environment. GRC serves audit, compliance, finance, legal, and risk professionals in financial services, law firms, insurance, and other industries impacted by regulatory change.

The Accelus™ suite of products provides powerful tools and information that enable proactive insights, dynamic connections, and informed choices that drive overall business performance. Accelus is the combination of the market-leading solutions provided by the heritage businesses of Complanet, IntegraScreen, Northland Solutions, Oden®, Paisley®, West's Capitol Watch®, Westlaw® Business, Westlaw Compliance Advisor® and World-Check®.

SYSTEM REQUIREMENTS

CLIENTS AND BROWSERS

- Microsoft® Windows® XP, Microsoft Windows Vista®, Microsoft Windows 7®
- Microsoft Internet Explorer® (6 or higher)
- Mozilla™ Firefox®
- Java Runtime Environment 1.6 or higher
- JavaScript and AJAX enabled; pop-up blocking disabled
- Adobe® Flash Player version 8.0.42 or higher

BROWSER PLUG-INS

Individual courseware may require additional plug-ins depending on the style and content of the course(s) purchased. The internal training coordinator should be contacted for verification.

Typical plug-ins required*:

- Adobe Flash Player
- Adobe Acrobat Reader®
- Active-X components (for Internet Explorer)

**Flash based modules will not function in 64-bit browsers, therefore we recommend you utilise the 32-bit versions provided with the Operating system.*

Please note that Internet Security settings above the default 'Medium' may impact the effectiveness of interactive course elements.

MINIMUM SYSTEM REQUIREMENTS FOR LEARNERS

- Intel Pentium II or higher
- 64 MB RAM or higher
- 256 color monitor
- Screen resolution: 1280 x 1024 or greater
- Internet access: broadband recommended (DSL/Cable/LAN)

Thomson Reuters Accelus SCORM packaged courses typically contain:

GRAPHICAL/CONTENT

.swf, .js, .css, .xsd, .png, .gif, .txt

MARKUP LANGUAGES

.HTML, .XML

Please ensure the aforementioned file formats are not blocked on your server.

CACHING

It is recommended that if your company uses a proxy server it should NOT cache files from <http://www.complanet.com>

EMAIL

RecordKeeper emails are sent from the following address: no-reply-recordkeeper@complanet.com. Some mail servers may identify certain elements in these emails as being from an unrecognized sender (i.e. junk mail). For the effective operation of RecordKeeper, intended email recipients must be able to receive the emails that are generated by this system.

CITRIX

Accessing courses via Citrix Presentation Server is not supported and users may experience problems dependant on your Citrix configuration. Please speak to your IT department to arrange an alternate access method if you experience this issue.

COURSEWARE AND LMS INTEGRATION

Thomson Reuters Accelus training courses are built to the SCORM 1.2 standard, and we ensure that the courses will be compatible with any external SCORM or AICC conformant platform.

Visit accelus.thomsonreuters.com

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contact your representative
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