

# TRAINING

## BUSINESS CONDUCT SERIES

# LEARN HOW TO KEEP INVESTMENT OR INSURANCE CLIENT RELATIONSHIPS IN COMPLIANCE

### THOMSON REUTERS ACCELUS

Thomson Reuters Governance, Risk and Compliance (GRC) business unit provides comprehensive solutions that connect our customers' business to the ever-changing regulatory environment. GRC serves audit, compliance, finance, legal, and risk professionals in financial services, law firms, insurance, and other industries impacted by regulatory change.

The Accelus™ suite of products provides powerful tools and information that enable proactive insights, dynamic connections, and informed choices that drive overall business performance. Accelus is the combination of the market-leading solutions provided by the heritage businesses of Complanet, IntegraScreen, Northland Solutions, Oden®, Paisley®, West's Capitol Watch®, Westlaw® Business, Westlaw Compliance Advisor® and World-Check®.

### OVERVIEW

This suite developed by Thomson Reuters Accelus' in-house compliance and training experts, comprises practical courses covering the law and regulation of the conduct of investment and insurance business with clients. The courses detail all the key areas governing the client/firm relationship, including acceptance of new clients, communications with clients, and advising and dealing.

### UK AND EUROPEAN BUSINESS CONDUCT COURSES

- Advising and Selling
- Approved Persons
- Business Ethics
- Client Assets
- Conflicts of Interest
- Dealing and Managing
- Financial Promotion
- Handling Complaints
- Insurance Conduct of Business
- Treating Customers Fairly

### NORTH AMERICAN BUSINESS CONDUCT COURSES

- Fighting Discrimination and Harassment
- Business Gifts
- Information Barriers
- Managing Conflicts of Interest
- Outside Business Activities

### ASIA PACIFIC BUSINESS CONDUCT COURSES

- Business Conduct
- National Consumer Credit Protection Act
- Business Ethics

### WHO WE ARE

Thomson Reuters Accelus is a proven partner in delivering comprehensive, cost-effective training programs. Serving over 500 training clients, we have delivered effective and expert courses in 11 different languages to more than 600,000 users globally.

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